

Arena

Arena Product Comparison

MEMBERSHIP Select Premium

	Select	Premium
White Pages	Yes	Yes
Campaigns	Yes	Yes
Metrics	No	Yes
Member Updates	Limited	Yes
Health Meter	No	Yes
Background Checks	Extra	Extra
MS Report Services	Yes	Yes
Lists	Yes	Yes
Mobile Application	Yes	Yes
Geo-Coding of Addresses	Yes	Yes
Standardization of Addresses	Yes	Yes
Bulk Mailing	Extra	Yes

GROUPS Select Premium

	Select	Premium
Online Access for Leaders	Yes	Yes
Online Group Locator	Yes	Yes
Group Leader Toolbox	Yes	Yes
Area Maps	Yes	Yes
Group Networking	No	Yes

TAGS Select Premium

	Select	Premium
Personal Tags	Yes	Yes
Ministry Tags	Yes	Yes
Serving Tags	Yes	Yes
Event Tags	Yes	Yes
Online Event Calendar	Yes	Yes

VOLUNTEERS Select Premium

	Select	Premium
Internal Volunteer Search	Yes	Yes
External Volunteer Search	No	Yes
Volunteer Administration Area	Yes	Yes

PROMOTIONS Select Premium

	Select	Premium
Online Promotions	No	Yes
Public Calendar	Yes	Yes
Printed Bulletins	No	Yes
E-Newsletters	No	Yes

SPORTS Select Premium

	Select	Premium
Team and Schedule Management	No	Yes
Coach Access	No	Yes
Online Schedules and Standings	No	Yes

COMMUNICATIONS Select Premium

	Select	Premium
Emails	Yes	Yes
Communication Templates	Yes	Yes
Texts	Yes	Yes

PRAYER Select Premium

	Select	Premium
Internal Requests	Yes	Yes
External Requests	No	Yes
External Prayer Warrior Access	No	Yes
Prayer Request Reponse	Yes	Yes
Tracking and Reporting	Yes	Yes

WEB CONTENT Select Premium

	Select	Premium
Classified Ads & Business Directories	No	Yes
Mobile Friendly	Yes	Yes
Photo Galleries	No	Yes
Polls	No	Yes
Intranet	No	Yes
Document Manager	No	Yes
Podcast	No	Yes

MISSIONS Select Premium

	Select	Premium
Mission Trips	Yes	Yes
Online Trip Registration	Yes	Yes
Online Contribution	Yes	Yes
Document Tracking	Yes	Yes
Donation Tracking	Yes	Yes

CHECK-IN Select Premium

	Select	Premium
Check-In	Yes	Yes
Family Registration	Yes	Yes
Flexible User Interfacing	Yes	Yes
Customizable Kiosks	Yes	Yes
Tracking and Reporting	Yes	Yes
Customizable Preferences	Yes	Yes

ASSIGNMENTS Select Premium

	Select	Premium
Assignment Generation	Extra	Yes
Workflow	Extra	Yes

CONTRIBUTIONS Select Premium

	Select	Premium
Online Giving	Yes	Yes
Offline Giving	Yes	Yes
Pledges	Yes	Yes
Fund Management	Yes	Yes
Contribution Lists	Yes	Yes
Batch Lists	Yes	Yes
Repeating Payments	Yes	Yes
Reporting	Yes	Yes

HOSTING Select Premium

	Select	Premium
On-Premise	Yes	Yes
Hosted (SaaS)	Yes	Yes

Facts & Questions

Hosted

What is hosted software?

Hosted software means the software is hosted on off-premises servers. We also take care of installing and maintaining the program that you access through a web browser from anywhere with an internet connection.

What is the cloud?

The “cloud” is another name for “hosted”, “SaaS” (Software as a Service) or “web-based.” Storing and accessing data through the web is an easy way to think of it!

Can I access features with my mobile device or tablet?

Yes, you can! Arena Select Hosted is accessible anywhere with an internet connection.

How customizable is Arena?

You have the ability to customize screen layouts, user level security rights and field names. You can also add custom fields as needed.

What is the difference between browser-based and web-based software?

Browser-based means that the software is delivered using a web browser and the data can be stored on your local servers. Web-based means that the software is accessed through the internet and the data is stored in the a private cloud.

How secure is my data?

With the private cloud provided by Reviora, your data will be protected physically by enterprise class datacenters complete with biometric access, video cameras, multiple doors, security systems, and even physical security guards. Your data will be protected virtually by powerful firewalls, intrusion detection, physical security devices & virtual software, and the highest level of locked-down access available.

How in-depth is the training?

Arena is very intuitive to use. Ongoing professional training services are available for all levels of users and administrators (onsite included). Additionally, we have an extensive collection of online videos to assist with your training needs.

Does it support children’s check-in?

Yes! Secure check-in and check-out can be performed with Arena. Attendance is tracked in real time and you can customize the look of each kiosk for a “wow” experience. Check-out is controlled by your predetermined systems and security preferences – ensuring best practices for child safety. Check-In also allows for checking in to classes, events and volunteer shifts.

What is the reporting like?

Users can create their own reports using a simple, yet extensive, report wizard. There are numerous existing reports and unlimited sorting and filtering options. Reporting is processed using Microsoft’s Reporting Services, a leader in reporting tools.

Can we build our own business rules into the program?

Yes! Arena was created with immense flexibility to ensure conformity to your ministry style as well as your organizational policies and business procedures.

On-Premise

What is the difference between Arena Select & Arena Premium?

Arena Premium contains a few areas which are not included in Arena Select. Assignments, Web Publishing and the ability to add Community-created modules are the most substantial areas. See ShelbySystems.com/ShelbyArena for more information.

Can Arena be accessed through a Mac?

Yes. We require only a standards-compliant web browser.

Can I get connectivity from virtually anywhere?

Yes, you have all the tools you need to connect your front office, back office and extended field of influence. Arena allows you the ability to choose the hosting option that best suits your needs.

What are some of the key elements?

Key elements include: hosting freedom, membership and contact management, volunteer tracking, superior reporting tools, and simple grouping and search options.

On which platform does it run?

The Arena server requires the Microsoft platform, .NET framework®, SQL2008®.