

# Arena Select

## Arena is Shelby Systems' browser-based Church Ministry System

Key elements include hosting freedom, membership and contact management, superior reporting tools, and simple grouping and search options. With connectivity from virtually anywhere, you have all the tools you need to connect your front office, back office and extended field of influence. Arena allows you the ability to choose the hosting option that best suits your needs.

Arena Select is loaded with the most commonly requested features that help you manage your church. The product is a tremendous value, with a pricing plan designed with your budget in mind. Arena Select is ideal for the church that wants an intuitive, powerful way of expanding its ministry.

### Arena Select Features



#### Membership

Arena's membership comes complete with an extensive set of tools and intuitive interface. This combination makes capturing, analyzing, and reporting member and visitor information simple yet powerful.



#### Volunteer Tracking

Arena allows your staff to maintain and manage your entire volunteer ministry through a simple straightforward interface using your individual processes.



#### Groups

Arena offers strong tools to manage your groups, whether large or small. Offers the ability to leverage the Group Leader to assist in maintaining his or her own small group.



#### Tags

In those situations where you need to quickly group together a set of members or visitors, Arena Tags are your answer. Tags are also used for Serving Opportunities and Events.



#### Prayer Requests

Prayer Request management features within Arena provide resources for all the individuals involved in prayer ministry. Requests are entered, prayer teams are informed, and management tools provide the ability to respond, track and report prayer activity.



#### Communications

Communication is the key to relationships and Arena offers a growing list of communication tools to reach your members.



#### Check-In

Arena's Check-In provides design flexibility, management tools and attendance tracking. Check-In screens can be customized around your classroom themes, special events, or multiple worship services.



#### Contributions

Arena Contributions allows quick creation of batches and entry of weekly offerings and pledges. It displays previously entered batches and user searches by gift date, name, fund, payment type, and transaction details.



#### Missions

Arena's Missions area provides administrative and member resources related to mission trips. Arena tracks all the vital information about the trip, allows online registration, contributions on behalf of a trip attendee and several payment options.



#### Community

The Community is the family of all Arena users, developers and preferred partners. The Community is also a place created for all Arena clients to discuss, challenge and encourage one another.

# Frequently Asked Questions

## Does Arena integrate with Shelby v.5?

Yes, Arena co-exists with the Shelby v.5 database and can automatically update common fields. Changes in Arena can be set up to be automatically reflected in Shelby v.5. All of this is done behind the scenes without the need for user interaction.

## What is the difference between Arena Select and Arena Premium?

Arena Premium contains a few areas which are not included in Arena Select. Assignments, Web Publishing and the ability to add Community-created modules are the most substantial areas. See ArenaChMS.com for further details.

## What platform does it run?

The Arena server requires the Microsoft platform, .NET framework®, SQL2008®.

## Can Arena be accessed through a Mac?

Yes. Client “workstations” have no operating system restrictions, requiring only a standards-compliant web browser.

## How secure is my data?

The data resides on your servers so you have the ultimate determination of who can access it. You are able to set user security levels according to roles within your church staff, down to the individual user.

## How in-depth is the training?

Arena is very intuitive to use. Ongoing professional training services are available for all levels of users and administrators. Additionally, we have an extensive collection of online videos to assist with your training needs.

## How customizable is Arena?

You have the ability to customize screen layouts, user level security rights and field names.

## Can we build our own business rules into the program?

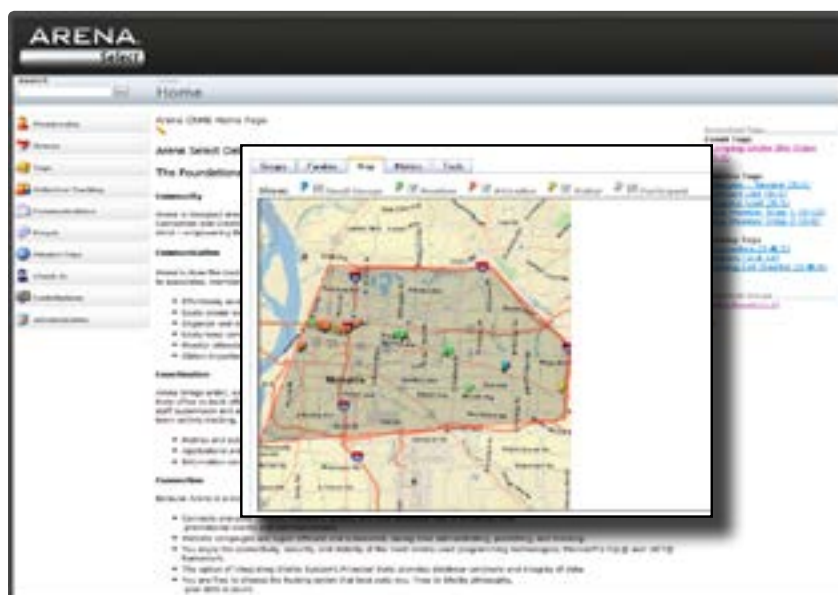
Yes! Arena was created with immense flexibility to ensure conformity to your ministry style as well as your organizational policies and business procedures.

## What is the reporting like?

Users can create their own reports using a simple, yet extensive, report wizard. There are numerous existing reports and unlimited sorting and filtering options. Customized reporting can be created, published, and posted for all users to run on-demand or auto-generated on your schedule. Reporting is processed using Microsoft’s Reporting Services, a leader in reporting tools.

## Does it support children’s check-in?

Yes! Registration of groups, check-in and check-out can be performed with Arena. Attendance is tracked in real time with Check-In. You can customize the look of each kiosk for a “wow” experience. Check-out is controlled by your predetermined systems and security preferences – ensuring best practices for child safety.



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